# 11oz Laser Sub Mug



**110Z LASER SUB MUG - Sublimation (Drinkware)** 

XP8610 | XP8611 | XP8612





# **GENERAL MUG PRESS PROCESS**

## **Recommended Equipment & Accessories**

- Sublimation Printer
- Mug Press
- Heat Gloves
- Clean cloth and isopropyl alcohol
- Optional: Bucket of room temperature water for cooling

Recommended Settings - Constant Temperature Mug Press		
Time	210-270 seconds	
Temperature	375-390°F	
Pressure	Medium/moderate	

#### **General Sublimation Instructions - Constant Temperature Mug Press**

- Preheat the press to 375-390°F. Set the time to 210-270 sec., set pressure to medium/moderate.
- Wipe down the mug with soft cloth misted with isopropyl alcohol.
- Print and apply transfer to the mug using heat tape.
- Place the product into the mug press. Close and press for recommended time.
- When finished, remove the mug from press. Carefully remove the transfer paper from the product and discard. Set mug aside to cool.
  - o <u>Optional</u>: Submerge the mug with transfer still attached into room-temperature water to cool. Once cooled, remove transfer paper from the mug and discard.

Recommended Settings- Variable Temperature Mug Press		
Time	15 seconds	
Idle Temperature	205°F	
Press Temperature	390°F	
Pressure	Medium/moderate	

#### **General Sublimation Instructions - Variable Temperature Mug Press**

- Preheat the press to 205° F idle temp., and 390° F press temperature. Set the time to 15 sec., set pressure to medium/moderate.
- Wipe down the mug with soft cloth misted with isopropyl alcohol.
- Print and apply transfer to the mug using heat tape.
- Place the mug into the mug press. Close and press for recommended time.
- When finished, remove the mug from the press. Carefully remove the transfer paper from the mug and discard. Set product aside to cool.
  - o <u>Optional</u>: Submerge mug with transfer still attached into room-temperature water to cool. Once cooled, remove transfer paper from the mug and discard.

#### **Tips and Tricks**

• For best image placement, utilize the product template found on the product page on JPPlus.com.

# **GENERAL CONVECTION OVEN PROCESS**

#### **Recommended Equipment & Accessories**

- Sublimation Printer
- Convection Oven
- Heat Shrink Sleeves or Quick Release Wrap
- Heat Gun
- Heat Gloves
- Optional: Bucket of room temperature water

Recommended Settings- Convection Oven			
Time	12-15 minutes		
Temperature	375-390°F		
Pressure	Medium/moderate		

#### **General Sublimation Instructions - Convection Oven**

- Preheat oven to 320-330°F while preparing your product.
- Print and place transfer face down on mug surface. Secure transfer with heat tape.
- <u>If using Shrink Sleeves</u>: Slide heat shrink sleeve over top of the transfer paper. Use a heat gun to shrink the sleeve onto the mug.
  - To help hold the transfer paper in place on the mug, first shrink the wrap onto the taped ends of the transfer paper, then shrink the rest of the sleeve around the transfer paper.
  - o Shrink one end of the sleeve first to help secure the transfer position on the mug.
- If using Quick Release Wrap: Wrap the mug and close by clasping metal ends.
  - o The Quick Release Wrap may need to be adjusted in order to fit tight around the sides of the mug.
- Once the oven is preheated, place the mug in the oven and heat for the recommended time.
- When finished, carefully remove the mug from the oven using heat gloves.
- Carefully remove the shrink sleeve or silicone wrap.
- Remove the transfer paper from the mug and discard. Set mug aside to cool.
  - o <u>Optional</u>: Submerge mug with transfer still attached into room-temperature water to cool. Once cooled, remove transfer paper from mug and discard.

#### **Tips and Tricks**

- For best image placement, utilize the product template found on the product page on JPPlus.com.
- When heating multiple mugs, additional heating time may be required.

#### **Troubleshooting**

- The image came out light and/or faded.
  - o The time setting may need to be increased.
  - o The temperature setting may need to be increased.
  - o The pressure setting on the press or wrap may be too light and need to be increased for better contact between the sublimation transfer paper and the surface of the product.
  - o The press or oven may not be heating at the temperature set on the display.
  - o The sublimated image may have been printed on the wrong side of the sublimation paper.
- The image colors are dull on the sublimated product.
  - o The press/heat time may need to be decreased.
  - o The press/heat temperature may need to be decreased.
  - The print settings may need to be adjusted. Also check that the proper paper type and/or color profile is selected before printing the image.
- The image colors are not correct on the sublimated product.
  - o The print settings may need to be adjusted. Also check that the proper paper type and/or color profile is selected before printing the image.
  - Convert the colors used in the image to RGB color mode in the design/layout software before printing.
  - If spot colors are used in the image (common for logos), convert the spot colors to RGB color mode in the design/layout software before printing.
- The sublimation paper is brown and sticking to the product.
  - o The press/heat time may need to be decreased.
  - o The press/heat temperature may need to be decreased.
  - o The pressure setting may need to be decreased.
  - o Use of a different sublimation paper brand or type may be needed for the particular product.
- The sublimated image appears blurry or fuzzy.
  - o The pressure setting may need to be increased.
  - The sublimation transfer paper may need to be secured to the product to prevent the paper from moving.
  - o The sublimatable coating on the product may be defective.

## **Templates and Images**

• Visit jpplus.com to find the product page for this item. The product template may be found under the Tech Docs and Downloads area of the page.

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For additional product support and troubleshooting, please contact JPPlus Advanced Support Team:

- Phone: 419-500-4877
- Email: ast@jpplus.com
- Schedule an appointment: https://jpplusadvancedsupport.setmore.com/